

ABATE of Arizona
Online Store and Website – Terms and Condition

Return Policy – All sales are final. We accept returns for refund or exchange, for items damaged in transit.

- **Refunds and Exchanges** – To be eligible for a refund or exchange, you must first email us at online@abateofaz.org to alert us of the damage, then we will authorize the return the damaged item to us. Upon receipt of the damaged item we will ship out a replacement, if available. If a replacement is not available, we will refund the full purchase price of your item.
- **Refunds (if applicable)** – Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your replacement or refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.
- **Late or missing refunds (if applicable)** – If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at online@abateofaz.org
- **Sale items (if applicable)** – Only regular priced items may be refunded, unfortunately sale items cannot be refunded.
- **Exchanges (if applicable)** – We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at online@abateofaz.org and then we will authorize the return of your item to us.
- **Return Product Shipping** –To return your product, you need to contact us prior to shipping the item. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of shipping will be deducted from your refund. If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.
- **Lost or Stolen Packages** – **ABATE of Arizona** is not responsible for lost or stolen packages confirmed to be delivered to the address entered for an order.

Contacting us – If you have any questions about this the practices of this site, or your dealings with this site, please contact us at:

By Email:

Shopkeeper for ABATE of AZ: online@abateofaz.org

Revised June 10, 2020